Ensuring TOT’s are ready to Take Home

Date: 4/17/2020
Title: Checking to see if TOT Samsung Tablets are ready for Take Home
Version: 1

Just a few quick steps to see if a TOT has properly pulled Intune configuration and is ready to go home. Intended audience: TS Field Technicians

1. After making sure the device had a chance to charge, go ahead and power it up.

2. In cases where you do not get the unlock screen, we ask that you give it a few moments and then reboot the device (Hold power button and select Restart)

3. After unlocking the screen, it should (within a min) go into the Managed Home Screen environment where all the apps made available to students are presented like below, attempting to swipe from one home screen to another is disabled and students cannot access the full settings.
4. We do however want to make sure they can swipe down from the top and access a quick menu as pictured below.

5. Tap on WiFi to make sure they can choose from a WiFi network.
6. Next, we want to launch Clever from the home screen, tap “Log in with Clever Badges” once it loads.

7. On the first use it will prompt the user to “Allow” Camera access. I suggest doing this for the students as if they accidently hit Deny it may cause problems. From there, just confirm the camera is working. Students with Clever badges will hold them up against the camera and it will log them in automatically.

8. Your TOT should be ready to go home to a student now if everything is looking okay. Please set those aside those that do not appear to be working.