Getting started: Franklin T9 Cellular Hotspot

As part of the ongoing efforts to close the digital divide, Tucson Unified School District has worked to procure these cellular hotspots for our students. They convert a cellular signal from T-Mobile into a WiFi network. Each unit will provide enough data to facilitate online learning and help our students remain connected with their teachers and empower them to learn from home.

1) **Powering on the device.** This device is battery powered. There is a small power button located along the bottom edge of the device. Press and hold until the screen turns on.

2) **WiFi Information.** The device will automatically begin broadcasting a WiFi signal using the Network Name or “SSID” that is labeled on the outside of the box or on the back of the unit.

3) **Connecting on your computer.** No physical connection is required, you’ll simply look for the WiFi name or SSID when connecting on your Chromebook or Windows 10 device. Once you select the network, enter the WiFi password you see on the label to connect to the HotSpot. These devices have already been activated. You’ll be able to access online learning and internet straight away!

4) **Charging the device:** While the device may come to you with a charge, you’ll want to plug it in with the included power adapter. You’ll connect to the Micro-USB port along the right edge of the unit.

**Suggestions for best performance:** Keep in mind, this device relies on the T-Mobile cellular network. You may need to test different locations within your home if you do not have a strong signal. Sometimes putting the device on a window sill or another unobstructed area may improve performance as solid objects reduce the signal you may receive from the tower. On that note, sometimes placing the unit in another corner of your home will actually improve performance.

**Have more questions?:**
Visit http://tusd1.org/Current-Families for more guides and instructions.

**Additional information and troubleshooting available on T-Mobile:**

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